

October 12, 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Paul F. Mackin, David E. Rowlands, Luk S. Ho, Robert C. Donat, and
Chung Y. Cheng

Application No. 09/667,648

Group: 2153

Filed: September 22, 2000

Examiner: Yasin M. Barqadle

Confirmation No.: 1149

For: SYSTEM FOR DISTRIBUTED ERROR REPORTING AND USER
INTERACTION

| | |
|---|----------------------------|
| CERTIFICATE OF MAILING OR TRANSMISSION | |
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| <u>Oct 12 2004</u> | <u>Patricia L. Hillery</u> |
| Date | Signature |
| Patricia L. Hillery | |
| Typed or printed name of person signing certificate | |

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is a Reply for filing in the above-identified application.

- [] Small entity status of this application under 37 C.F.R. 1.9 and 1.27 has been established by a Small Entity Statement previously submitted.
- [] A Small Entity Statement to establish small entity status under 37 C.F.R. 1.9 and 1.27 is enclosed.

The fee has been calculated as shown below:

| (COL. 1) | | (COL. 2) | | (COL. 3) | SMALL ENTITY | | OR | OTHER THAN SMALL ENTITY | |
|--|----------------------------------|----------|---------------------------------|---------------|--------------|------------|----|-------------------------|------------|
| | CLAIMS REMAINING AFTER AMENDMENT | | HIGHEST NO. PREVIOUSLY PAID FOR | PRESENT EXTRA | RATE | ADDIT. FEE | | RATE | ADDIT. FEE |
| TOTAL | 68 | MINUS | * 68 | 0 | X \$ 9 | \$ | | X \$18 | \$ |
| INDEP | 11 | MINUS | ** 11 | 0 | X \$43 | \$ | | X \$86 | \$ |
| <input type="checkbox"/> FIRST PRESENTATION OF MULTIPLE DEP. CLAIM | | | | | + \$145 | \$ | | + \$290 | \$ |

* not fewer than 20

** not fewer than 3

TOTAL = \$ 0

TOTAL = \$ 0

Please charge Deposit Account No. 08-0380 for the following fees:

| | | | |
|--------------------------|---|----|----------|
| <input type="checkbox"/> | Petition for [] month Extension of Time | \$ | _____ |
| <input type="checkbox"/> | Amendment Fee | \$ | _____ |
| <input type="checkbox"/> | Other Fees: | | |
| | _____ | \$ | _____ |
| | _____ | \$ | _____ |
| | TOTAL: | \$ | <u>0</u> |

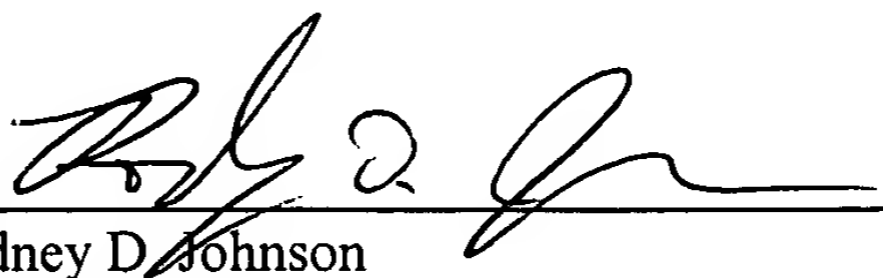
A check is enclosed in payment of the following fees:

| | | | |
|--------------------------|--|----|----------|
| <input type="checkbox"/> | Petition for three month Extension of Time | \$ | _____ |
| <input type="checkbox"/> | Amendment Fee | \$ | _____ |
| <input type="checkbox"/> | Other Fees: | | |
| | _____ | \$ | _____ |
| | _____ | \$ | _____ |
| | TOTAL: | \$ | <u>0</u> |

[X] A general authorization is hereby granted to charge Deposit Account No. 08-0380 for any fees required under 37 C.F.R. 1.16 and 1.17 in order to maintain pendency of this application. A copy of this authorization is enclosed for accounting purposes.

Respectfully submitted,

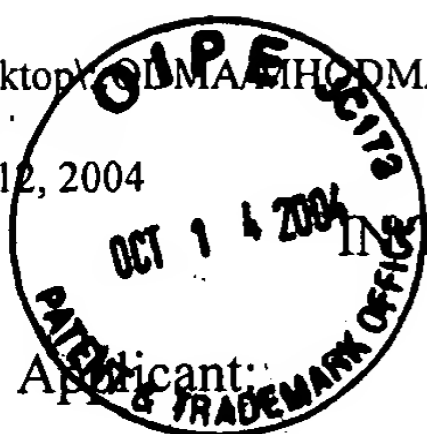
HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

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Dated: October 12, 2007

2153
JFW



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| Oct 12 2004 | Patricia L. Hillery |
| Date | Signature |
| Patricia L. Hillery | |
| Typed or printed name of person signing certificate | |

REPLY

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This Reply is being filed in response to the Office Action mailed from the U.S. Patent and Trademark Office on September 9, 2004. Reconsideration and further examination are requested.